September 2017

Meaningful Engagement in Environmental Review

PROBLEM STATEMENT:

- The current public comment requirements occur too late in the project design process to consider community needs and concerns – causing both costly delays and project changes or disenfranchised community participation.
- Public concerns raised during the comment period can conflict with regulatory requirements, making it difficult for RGUs to provide meaningful responses to public comments and result in ineffective public participation.

The Panel agrees that the following conditions enable meaningful engagement:

- Time and timing of meetings:
 - Timing is kev
 - o Ensure early input (in the project timeline)
 - Regular open meetings
- Meeting location:
 - o Go to where people are
 - Culturally appropriate space
- Who is present:
 - o Having expertise in room (who can act), knowing who is there
 - o Talk to each other/neighbors
 - Skilled independent facilitator
- Other meeting process/format conditions:
 - Variety of ways to provide input
 - Well defined process up front
 - o Not "check-the-box" for proposers/RGUs
- Type of exchange:
 - Education components (by proposer/city)
 - Listening component
 - o Commitment to be open/listen
 - o Face-to-face contact
 - Consider language and cultural needs
- Clarity/transparency around meeting topic, what is at stake, what decisions are made:
 - o Clear identification of stakeholders early on
- Relationship between parties involved in process:
 - o Participants are convinced they can make difference, but also know limitations
 - o No upfront assumption about community needs/concerns

The Panel Recommends that the EQB should:

- Include a question on the EAW form that describes the public engagement process implemented for the project
- Include a question on the EAW form that describes all of the opportunities for public input including permit notice requirements
- Change requirements for how the public is notified about a project
- Develop best practices guidance materials for project proposers and RGUs, that include the elements described above.